

FlexNet Suite On-Demand

Accomplishments Over the Past Year



 SoftSummit™ 2009

Accomplishments Overview

- Year In Review
- SubscribeNet User Group (SNUG) 2008 Top 10
- Additional Vote-Getters
- 2008 Planned Initiatives
- Miscellaneous Updates
- On The Horizon
- Q & A



Year In Review

October 2008 – October 2009 (continued)

Releases:

- Changed Release Numbering Scheme to Year.Month Convention
- Met Established Monthly Release Cycle
- Streamlined Release Process

Enhancements:

- Implemented 8 of Top 10, 13 Overall from SubscribeNet User Group (SNUG) Voting Results from 2008
- Executed 26 Customer Statements of Work (SOWs) for Feature Enhancements
- Addressed a Total of 731 Customer Requests and Defects/Bugs (avg. ~ 60 per month)



 SoftSummit™ 2009

Year In Review

October 2008 – October 2009 (continued)

Numbers of Interest*

- Transactions Processed: 13,407,067
- Entitlements Created: 2,864,214
- Licenses Generated: 2,212,645
- Downloads Fulfilled: 2,898,385

User Traffic (all end-user sites)**

- Visitors: 1,285,000
- Visits: 2,959,000
- Pages Viewed per visit: 7.45 pages viewed per visit
- Average Time on Site: 5 minutes 42 seconds (does not include download times)
- Direct Traffic: 57.47%
- Referring Traffic: 41.76%

* Capacity data accumulated by FNS-OD transaction databases, 10/15/2008 – 10/15/2009, retrieved via on 10/17/2009

** Traffic data accumulated by Google Analytics, 10/15/2008 – 10/15/2009, retrieved via Google Analytics Dashboard Report on 10/17/2009



SubscribeNet® User Group 2008

Top 10 Enhancement Requests - Company

ID	Category	Description	Votes	Completed
P1	Product Management	Product Bundles	8	
U1	SubscribeNet Usability	Switch Account Help	7	2009.05
S1	Search	Result Sorting	7	2009.04
W6	Write-In	Download Manager Button	5	2009.04
P2	Product Management	Revoke Access to Product	4	2009.07
M4	Manager Usability	Mass Update Catalog Item	4	2009.07
E7	Email	Multiple Update Notification Templates	4	
M3	Manager Usability	Improve Catalog Item Search During Order Entry	3	2009.08
I2	Integration	Server Side IXP	3	2009.05
E5	Email	Show Bounced Email Recipients	3	2009.04



Switch Account Help

- Include personalized Account information
- In-line, real-time note additions/edits

Download and License Center help customer service contact

Your login ID shows that you are a member on multiple accounts. Please select the account you wish to use for the current session or [login](#) as another user.

Company Name	Name	Notes
Flexera Software	Don Turtle	(Click to edit)
Flexera Software	Don Turtle	(Click to edit)

(If you think these accounts should be merged please contact [Support](#).)

Download and License Center help customer service contact

Your login ID shows that you are a member on multiple accounts. Please select the account you wish to use for the current session or [login](#) as another user.

Company Name	Name	Notes
Flexera Software	Don Turtle	Patches
Flexera Software	Don Turtle	Full products

(If you think these accounts should be merged please contact [Support](#).)

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Result Sorting

- Sort search results in Manager by column header, default of Product Name

Search Results: Products

Listed below are the results of your search. By default, Products are ordered by Product Name. Click on the IntraWare Product ID to select it. [<< Back to Search](#)

[1-5] [Download](#) [Update Product List](#)

IntraWare Product ID	Product ID	Product Name	Version	Product Line	Product Manufacturer	Owner	Restricted Product	Product Availability	License Group	Use Count
154621	Client3.1	Client Product version 3.0 - Binary License	3.1	Flex Licensing Demo Products	Flexera Software 7.0	Yes	No	Available		0
88909	60431	DEMO TEST02	B1001	Flex Licensing Demo Products	Flexera Software 7.0	Yes	No	Archived		0
157432	MMS-SB	Meeting Manager Server	1.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	5
157429	MMP-0010	Meeting Manager Personal	1.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	2
1746873	MMS-SB2	Meeting Manager Server	2.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	5

[1-5]

- Click Product ID column to sort ascending by ProductID

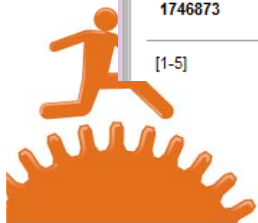
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[1-5] [Download](#) [Update Product List](#)

IntraWare Product ID	Product ID	Product Name	Version	Product Line	Product Manufacturer	Owner	Restricted Product	Product Availability	License Group	Use Count
88909	60431	DEMO TEST02	B1001	Flex Licensing Demo Products	Flexera Software 7.0	Yes	No	Archived		0
154621	Client3.1	Client Product version 3.0 - Binary License	3.1	Flex Licensing Demo Products	Flexera Software 7.0	Yes	No	Available		0
157429	MMP-0010	Meeting Manager Personal	1.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	2
157432	MMS-SB	Meeting Manager Server	1.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	5
1746873	MMS-SB2	Meeting Manager Server	2.0	Flex Licensing Demo Products	Meeting Manager Software (Demo)	Yes	No	Available	FLEXNET using PRDs	5

[1-5]



Download Manager

- Ability to launch the Flexera Software Download Manager applet with a single button click

The screenshot shows an Internet Explorer browser window with a download manager interface. A modal window titled "Download Manager" is open, displaying a table of download items and a progress bar. The background page shows download options for three different files.

Description	File	Size	Status
Small Download Demonstration Text File	test_text_file.txt	29.00 bytes	Complete
Reporting Server 10.20, Windows	Test.txt	9.00 bytes	Complete
1GB Download Demonstration File	1GB_test	953.67 Mb	50.18 Mb of 953.67 Mb downloaded

Downloading to C:\Users\dturtle\Desktop 475.78 Kb/sec 32:24 remaining 50.18 Mb of 953.67 Mb downloaded

Warning: Closing this window will stop all running downloads.

Done Internet | Protected Mode: On 100%

Download File Size: 1,787,380 bytes (1.7 MB)
MD5 Signature: 73704b4fea45bf792d623ab0e6983445
[Estimated Times and Details](#)

1GB Download Demonstration File

Language	Platform	Database	File Type	File Added
English	All	All	Software	Aug 26, 2006

Download File Size: 1,000,000,000 bytes (953.7 MB)
MD5 Signature: 2164b6d987b93b4443e9610be210dcd7
[Estimated Times and Details](#)

100 Mb Download Demonstration File

- Subsequent Managed Download button clicks add the selected file to the existing applet instance



Revoke Access to Product/File

- Unidirectional Allow/Deny Modes

The screenshot displays the intraware SubscribeNet Manager interface. On the left, the 'Restrict Product' section shows details for a product with ID 'demo-internal' and Inware Product ID '101668'. A context menu is open over the 'Restrict' button. The main window shows a search results table for accounts.

Account ID	Intraware Account ID	Account Name	Account Status	Restrict Allow	Restrict Deny
	27330283	test	ACTIVE	Restrict Allow	Restrict Deny
	7002088	Test	INACTIVE	Restrict Allow	Restrict Deny
	7036502	test	INACTIVE	Restrict Allow	Restrict Deny
testaccount200711141	14237243	Test 07/11/14-1	ACTIVE	Restrict Allow	Restrict Deny
BDTEST60-0001	7042224	Test Account	INACTIVE	Restrict Allow	Restrict Deny
bdtest20021028	7054376	Test Account	INACTIVE	Restrict Allow	Restrict Deny
bd_8_5_test	7122329	Test Account	INACTIVE	Restrict Allow	Restrict Deny
acct_id-2005-03-09-xxx-0001	7202691	Test Account	ACTIVE	Restrict Allow	Restrict Deny
3424	7261810	Test Account	ACTIVE	Restrict Allow	Restrict Deny
testAccount2	7132223	Test Account	INACTIVE	Restrict Allow	Restrict Deny
acct_id-0001	7108585	Test Account	INACTIVE	Restrict Allow	Restrict Deny
acct_id-1000-01	7133278	Test Account	INACTIVE	Restrict Allow	Restrict Deny
	7130584	Test Account	INACTIVE	Restrict Allow	Restrict Deny
Test	7215457	Test Account	INACTIVE	Restrict Allow	Restrict Deny
bdtest-20050613	7222582	Test Account	INACTIVE	Restrict Allow	Restrict Deny
test10152004	7173923	Test Account 10152004	ACTIVE	Restrict Allow	Restrict Deny
	7059726	Test Account 7.0	INACTIVE	Restrict Allow	Restrict Deny
account_id-xxx2004-04-02-xx01	7134616	Test Enterprises	INACTIVE	Restrict Allow	Restrict Deny



Mass Update Catalog Items

- Similar to other mass update functionality, Catalog Item lists can now be update en-masse

intraware SubscribeNet Manager Reporter • Documentation • Your Site • Latest News • Switch Site • About • Logout
Demo SubscribeNet Manager for Don Turtle

Accounts & Members Entitlements Product Management Email Transactions Setup Search

Search Catalog Add Catalog Item Download Catalog Search Products Add Product Search Files Add File Upload Manager Configure

Quick Search Catalog Catalog Item Name Catalog Item ID SEARCH << Show Products << Show Files

Update Catalog Item List

Update the the given Catalog Item(s) and click the *Update List* button to update the listed catalog item(s). You can only update the catalog item(s) displayed on this page. Use the navigation links to update additional catalog item(s).

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Intraware Catalog Item ID	Catalog Item ID	Catalog Item Name	Catalog Item Type	Subscription	Temporary	Default Duration			Default Max Download Limit	Catalog Manufacturer		
103820	010101	Admin Toolset	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
78174	044-200238-01	HiCommand Device Manager v2.3 Base Kit	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
83560	80testcat1	80testcat1	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
83562	80testcat2	80testcat2	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
83565	80testcat3	80testcat3	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
83566	80testcat4	80testcat4	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
103794	adm-4.0	Admin Tools 4.0	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
64587	DEMO-DATA-FEED-SKU	Demo Data Feed SKU	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
154897	TEST	Test Files	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
70723	PATCH	Collaboration Software Version 3.0	Normal	Yes	No	0	years	0	months	0	days	Flexera Softwar
153826	AT	Trial Client Application Maintenance	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
84056	lhptesting	lhptesting	Normal	No	No	0	years	0	months	0	days	Flexera Softwar
154622	LIC-BIN2	Client Product version 3.0 - HOSS License	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
71619	LIC-FLEX	Server Catalog Item with Floating Licensing	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
153827	LIC-FLEX-TRIAL	Trial Server with Floating Licensing	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
71620	LIC-POOL	Client Catalog Item with Fixed Licensing	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar
71329	testing041703catalogid	testing041703catalogid	Normal	Yes	No	1	years	0	months	0	days	Flexera Softwar

[1-17]

Update List



Improve Catalog Search

- Additional search criteria, performance, paging enhancements

The screenshot displays the 'SubscribeNet Manager - Edit Entitlement' interface in Internet Explorer. A search window is open, showing search criteria and results. The search criteria include 'Catalog Item ID', 'Description', and 'Product line' (set to 'All'). The search results are displayed in a table with columns for 'Line #', 'Catalog Item ID', 'Description', and 'Product Line'. The results include items like 'JDA Demo', 'JDA EP Server / Client Edition', 'JET Installer Software', 'JI Enterprise Edition Runtime', 'JI Server Edition Runtime', 'JI Solutions', 'KeyCreator', 'Iartestcatitem', 'Ihptesting', and 'License File'. The search window also includes a 'Search' button and a 'Find' button. The main interface shows a 'Catalog Item ID' field with the value '2', an 'Effective Date' of '04/03/2007', and a 'License Code' field. There are also radio buttons for 'Yes' and 'No', and a 'Browse...' button for the 'License File Name' field.

Line #	Catalog Item ID	Description	Product Line
	jda_demo	JDA Demo	Available Products
	1000650000	JDA EP Server / Client Edition	Enterprise Planning
	9999999999	JET Installer Software	Enterprise Planning
	1000981001	JI Enterprise Edition Runtime	JDA Integrater
1	1000980001	JI Server Edition Runtime	JDA Integrater
	1000981000	JI Solutions	JDA Integrater
	KeyCreator	KeyCreator	KeyCreator
	sku111111	Iartestcatitem	Flex Licensing Demo Products
	Ihptesting	Ihptesting	post-prod7.0-test-prdline-new
	ansos-license	License File	Accounts Pavable



CSV Converter (Server Side IXP)

- Auto-generated templates
- No client installation to configure
- Timely functionality updates

intraware SubscribeNet Manager Reporter • Documentation • Your Site • Latest News • Switch Site • About • Logout
Demo SubscribeNet Manager for Don Turtle

Accounts & Members Entitlements Product Management Email Transactions Setup Search

Search Transactions Search Batches Upload a Transaction File

Upload a Transaction File

Use this page to upload a transaction file. The supported formats are XML, Excel Unicode Text, and Excel CSV. XML should conform to the schema referenced by and described in the **Developer's Guide**. The Excel formats should conform to one of the templates linked to in the **help**.

Upload File Name: C:\Users\dturtle\Desktop\IXP Upload2.csv Browse...

Specify the queue and priority you would like to assign to this batch. Click

Queue: Primary Secondary
Priority: High Normal

To have an XML and Excel submission report emailed to you regarding this batch, the report can be separated by a comma.

Email for Report:

Submit File

http://manager.subscribe.net.com/service/snetmgr/TransactionHelp - Internet Explorer provide...
http://manager.subscribe.net.com/service/snetmgr/TransactionHelp#excelupload

Back to Table of Contents

This functionality replaces that of the desktop application IXP. There are some naming **differences**.

To use Excel to create a transaction file, start with one of the following four templates:

- **Account Management Template**
Transactions for managing accounts and members
- **Entitlement Management Template**
Transactions for managing orders
- **Product Management Template**
Transactions for managing product lines, manufacturers, catalog items, products, and files
- **Setup Management Template**
Transactions for managing user-defined fields

Internet | Protected Mode: On 100%



Show Bounced Email Recipients

- Easy access link to Delivery Status Notification (DSN) responses

Search Results: Email

Listed below are the results of your search. Emails are order

◀ [76-100] [101-125] [126-150] ▶ Download

Intraware Email ID	Email Type	Subject
25600253	Order Email	Your Order OrderID_2936
25377653	Order Email	Your Order Test Order 00
25147903	Order Email	Your Order Order_11509
24088943	Order Email	Your Order DemoOrderID
23953083	Order Email	Your Order Order Demo 1
23785543	Order Email	Your Order Order 001 Ha
23670443	Order Email	Your Order Order XYZ H
23337573	Order Email	Your Order Order_XYZ H
23332763	Order Email	Your Order Has Been Pro
23330613	Order Email	Your Order Has Been Pro
23328693	Order Email	Your Order Order_XYZ H
23324333	Order Email	Your Order Order_XYZ H
23306623	Order Email	Your Order Order_XYZ Has Been Processed
23306053	Order Email	Your Order Order_XYZ Has Been Processed
23150993	Order Email	Your Order OrderXYZ Has Been Processed
23098923	Order Email	Your Order 10827 Has Been Processed
23062873	Order Email	Your Order Order100199 Has Been Processed
23062833	Order Email	Your Order Order100198 Has Been Processed
23029153	Order Email	Your Order OrderPQR Has Been Processed
22999383	Order Email	Your Order OrderXYZ Has Been Processed
22997013	Order Email	Your Order TestOrder003 Has Been Processed
22997003	Order Email	Your Order TestOrder002 Has Been Processed
22965833	Order Email	Your Order TestOrder001 Has Been Processed
22279663	Order Email	Your Order 1234567689 Has Been Processed
21408553	Order Email	Your Order 12342332132 Has Been Processed

◀ [76-100] [101-125] [126-150] ▶

View Bounced Emails View Edit Copy Help

To modify this email use the menu above.

Intraware Email ID: 23150993
Email Type: Order Email
Related Order: 30418153 (OrderXYZ)
Subject: Your Order OrderXYZ Has Been Processed
From: demosupport@subscriber.net
Status: Sent
Send Date/Time: Oct 9, 2008 2:27:31 PM PDT
Note:
Created: Oct 9, 2008 2:27:31 PM PDT
Created By: jim.berthold@gmail.com

DSN Bounced Emails - Distribution List: 1 Sent/Failed

Last Response Date	Email Address	Intraware Member ID(s)	Account Name	Acknowledge	Resend
Oct 9, 2008 (Details)	snetdemo@intraware.com	21962513	demo_aspen	Acknowledge	Resend
	jlawton@intraware.com	30801323 (Order_XYZ)	Sent	10/13/2008 14:10 PT	
	jberthold@intraware.com	30801323 (Order_XYZ)	Sent	10/15/2008 13:55 PT	
	snetdemo@intraware.com	30418153 (OrderXYZ)	Sent	10/09/2008 14:27 PT	
	sean.duclaux@aspentech.com	30549233 (10827)	Sent	10/08/2008 07:48 PT	
	jberthold@intraware.com	30501663 (Order100199)	Sent	10/07/2008 06:34 PT	
	jimb@alum.bu.edu	30501653 (Order100198)	Sent	10/07/2008 06:32 PT	
	jimb@alum.bu.edu	30466593 (OrderPQR)	Sent	10/06/2008 07:28 PT	
	jimb@alum.bu.edu, jlawton@intraware.com	30418153 (OrderXYZ)	Sent	10/03/2008 13:12 PT	
	jimb@alum.bu.edu	30414033 (TestOrder003)	Sent	10/03/2008 12:15 PT	
	jimb@alum.bu.edu	30414023 (TestOrder002)	Sent	10/03/2008 12:15 PT	
	jimb@alum.bu.edu	30413663 (TestOrder001)	Sent	10/03/2008 12:05 PT	
	dawnsmith@ti.com	29566663 (1234567689)	Sent	09/08/2008 12:05 PT	
	snetdemo@yahoo.com	28623153 (12342332132)	Sent	08/01/2008 16:06 PT	



SubscribeNet® User Group 2008

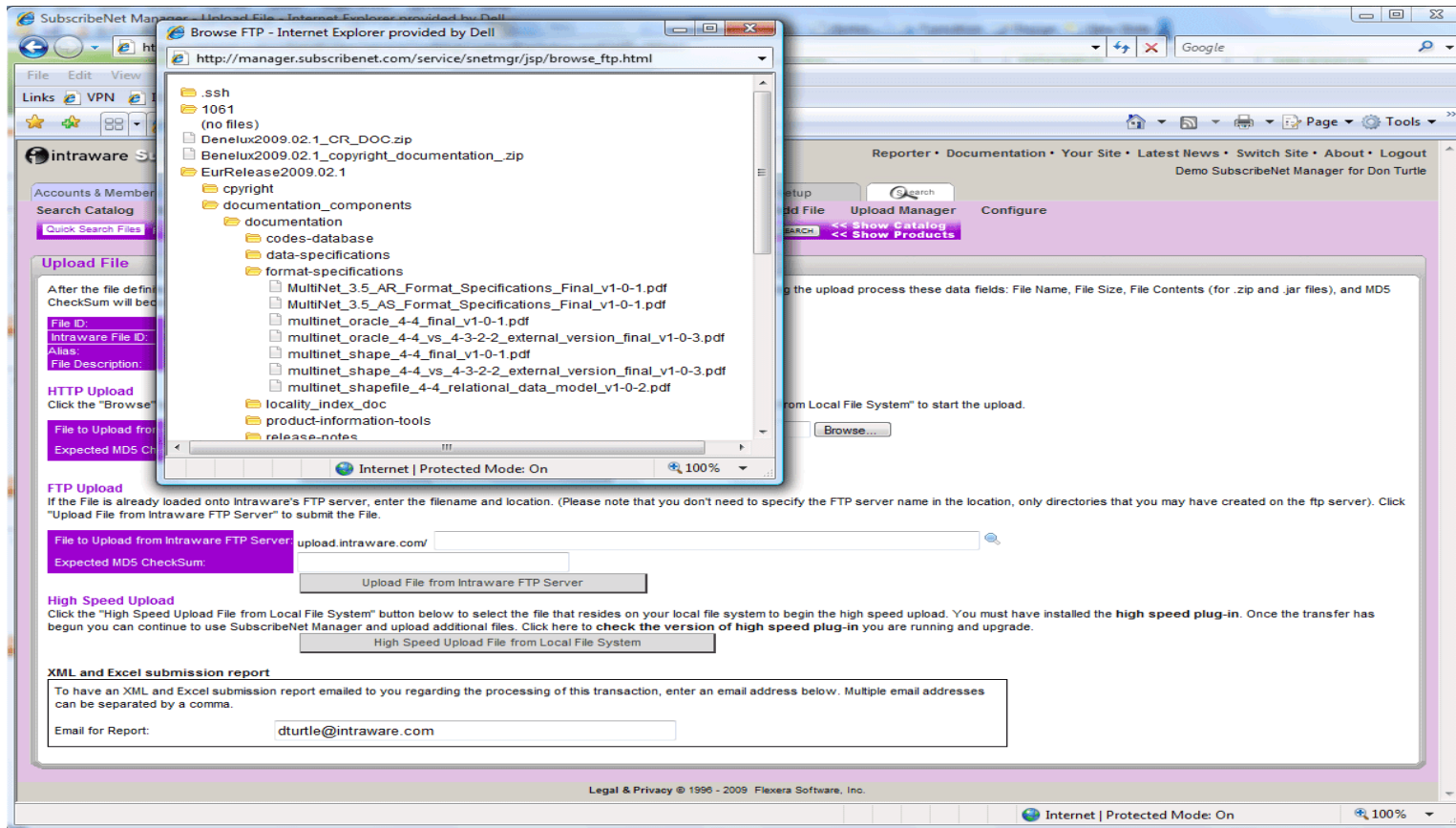
Additional Vote-Getters

ID	Category	Description	Completed
U2	End-User Usability	Hide Products w/o Files	2009.07
P4	Product Management	Reidentify Manufacturer and Product Line-	2009.03
P3	Product Management	Revoke Access to File	2009.07
X2	Security	More Granular Permissions	10.20 (November '08)
M1	Manager Usability	Browse / Select File for Upload	2009.06



Browse/Select File for Upload

- Option to browse the FTP file system for existing files for loading into Manager



- Browse functionality also available on Upload File List page



2008 Planned Initiatives

- Download
 - ✓ Akamai DLM 3.0 / Bundling
 - ✓ List Recent Products
- File Management
 - ✓ Upload File Applet
 - ✓ Unload File
 - +/- Load and Replication Improvements
 - ✓ Viewing Account Restrictions
- Miscellaneous
 - Extended Info on Transaction Detail page
 - ✓ Inactivate Manufacturer



Akamai DLM 3.0

Flexera Software FNS-OD Test Site - Product Download - Mozilla Firefox

http://sc-dev002.isys.intraware.com:10000/control/test/download?element=89473&di...

Product List

Reporter Training Preso (8 5 test)

Information about the specific product(s) below.

to export control laws and regulations. By downloading
y, without prior written authorization from the competent
y or indirectly - any software downloaded from this website

Notification Log Restrict Access

Deselect All

HTTPS Download
Download Manager

HTTPS Download
Download Manager

Test File 1

Download File Size: 146 bytes

Estimated Times and Details

Download Selected Files

Done



List Recent Products

The screenshot shows an Internet Explorer browser window displaying the 'Recent Product Releases' page for MARS software. The browser's address bar shows the URL <https://demo.subscribe.net.com/control/demo/viewRecentProductReleases>. The page header includes the MARS logo and navigation links for help, customer service, contact, and logout. A user is logged in as Don Turtle with the account Flexera Software. The main content area features a table of recent product releases.

Date Available	Version	Product Description
Oct 17, 2009	6.0 Service Pack 1	Accounts Receivable Module ver. 6.0 Service Pack 1
Oct 3, 2009	1.0	Download Demonstration
Sep 28, 2009		Download Demo

The browser's status bar at the bottom indicates 'Done', 'Internet | Protected Mode: On', and a zoom level of 100%.



Upload File Applet

- Applet-based, drag and drop from desktop, easy meta-data, MD5 calculation, no more FTP utilities

The screenshot displays the intraware SubscribeNet Manager web application. The main navigation bar includes sections for Accounts & Members, Entitlements, Product Management, Email, Transactions, and Setup. A secondary navigation bar offers actions like Search Catalog, Add Catalog Item, Download Catalog, Search Products, Add Product, Search Files, Add File, Upload Manager, and Configure. Below this, there are search filters for File Desc., File ID, and File Name, along with buttons for Show Catalog and Show Products.

The central focus is the 'Upload File' applet, which is presented as a window titled 'Upload Manager - Internet Explorer provided by Dell'. The applet's URL is https://manager.subscribe.net.com/service/snetmgr/ulmgr. It features a 'Transfer Status' section with the following data:

Transfer Status
1 Files
0 Uploading
0 Loading
1 Missing Descriptions
0 Errors
0 Complete

Below the status is an 'Actions' section with an 'Add Files' area containing a 'Drop Files Here' button and an 'Update Settings' link. A status bar at the bottom of the applet reads: 'You are currently uploading to upload.intraware.com as demo'.

The applet also includes a 'File ID' field with the value '4GB_TEST_FILE', a language selection menu (English, Chinese, French, Japanese, Korean, Spanish), and a 'Description' field with the text 'Large file used for testing downloads'.



Viewing Account Restrictions

- Applies to both Products and Files, no longer requires a separate permission

The screenshot shows the intraware SubscribeNet Manager interface. At the top, there is a navigation bar with links for Reporter, Documentation, Your Site, Latest News, Switch Site, About, and Logout. Below this is a secondary navigation bar with tabs for Accounts & Members, Entitlements, Product Management, Email, Transactions, and Setup. A search bar is also present. The main content area is titled "Restrict Product" and contains a form with fields for Product ID, IntraWare Product ID, Product Name, Language (Chinese, French, Japanese, Korean, Spanish), and Version. A dropdown menu is open over the Product ID field, showing options: View this Product, View Where Used, View Restrictions (highlighted), View Emails, and View Transactions. Below the form, there is a section titled "2 Accounts Restricted to Product" with a table of account information.

Account ID	IntraWare Account ID	Account Name	Account Status	Access Granted Date	Restrict Code
acct_id-2005-03-09-xxx-0001	7202691	Test Account	ACTIVE	10/18/2009	Allow
3424	7261810	Test Account	ACTIVE	10/18/2009	Allow



Miscellaneous Updates

Order History Sorting

- Similar to Search Result Sorting in Manager

Queuing Mechanism

- Additional Queue per Customer
- Prioritization

Reduce Batch File Upload Overhead

- Remove Database Insertion

Download Preferences UI

- More Intuitive Display of Enabled Options

Thread-Based Caching

- End-User Performance Improvement

Try Before You Buy

- Extended CRM Integration with Salesforce.com, applied to Demo site
- Proactive Email Notifications for new Registrants
- Ability to Utilized Entitlement Request Workflow based on Catalog Item/SKU Definition
- Inclusion of Distribution List on License Token Emails

Security Improvements

Initial FNC integration



On The Horizon

- More Custom License Issuers
- On-Demand Trusted Storage License Activation
- Improved FNS-OD Demo Suite
- Further FlexNet Suite Integration
- SoftSummit 2009 Voting Items...



Q & A

- Feedback:
 - Anything missing?
 - Item(s) you've found helpful?
 - Items on which we missed the mark?
- Questions?
- Thank you!

